



Western JETS Online Learning System (Moodle) Minimum Computer Requirements

Western JETS uses the Moodle (version 4.x) Online Learning platform to deliver our courses. For the best user experience, please ensure that your computer meets the following recommended *minimum* requirements:

Operating systems

- Recommended: Windows 10, MacOS Big Sur, iOS 14

Browser support

- Moodle is compatible with most current, standards-compliant desktop web browsers, however the newest supported and safe browsers are recommended:
 - Google Chrome Version 122 or later
 - Apple Safari 14 or later
 - Microsoft Edge Version 122 or later
- **Note:** Moodle 4.x does NOT support Internet Explorer. Add-ons and toolbars can affect any browser's performance.
- It is recommended that mobile users use the Moodle Mobile app to access courses.

Cookies

- Moodle requires support for cookies in your web browser.

Javascript

- Moodle requires Javascript to work in the browser.

Pop-up windows

- Moodle requires pop-up windows to be enabled.

Security

- Some Anti-virus programs have been known to cause issues in older operating systems and/or older web browsers.
- With all firewalls, ensure that you enable uploading of files.

Internet speed

- A broadband connection is required (ADSL2+, T1/T2, fibre optic or cable) with the speed at least 5MB/second.

If you have any questions or concerns, please email admin@moodle.wjets.ca